



### PT Prodia Widyahusada Tbk

9M2018 Results Update October 2018



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# **Business Highlights**

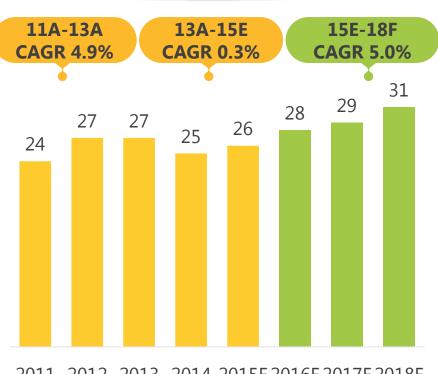
# Significant Growth Potential for Private Laboratories in Indonesia





#### Indonesian Healthcare Market is Growing

Market size by revenue; In USD Billion



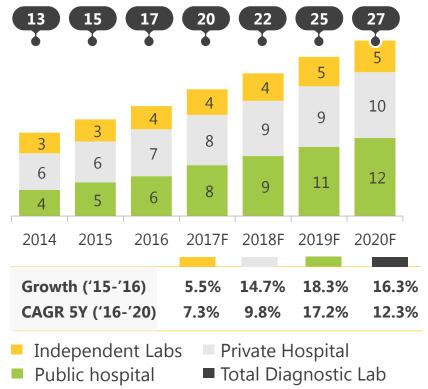
2011 2012 2013 2014 2015E2016F2017F2018F

Source: Frost & Sullivan Analysis (2016)

Source: IMS Health Analysis (2017)

### Indonesia Diagnostic Lab Forecasting

Market size by revenue; In IDR Trillion



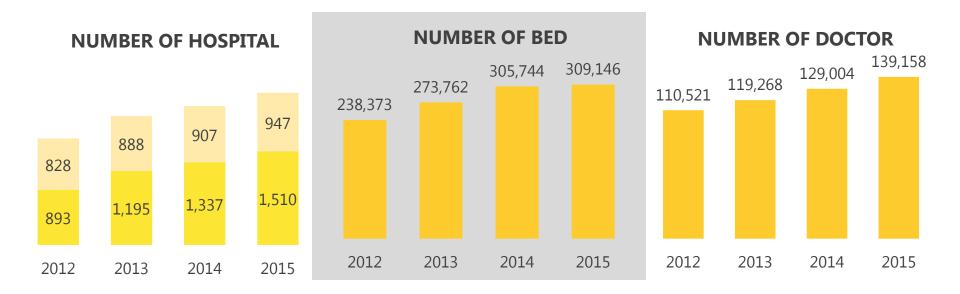
Source: IMS Health Analysis (2017)



# Healthcare Infrastructure Continues to Develop







- According to data from Ministry of Health, there are 2,457 hospitals in Indonesia. The number of hospital has increased at 12.6% CAGR in past three years.
- There has been increase in the number of hospital beds (21.5% CAGR) into the healthcare sector in Indonesia. Investment into this sector is seen as attractive, given that the number of beds of 11 per 10,000 population.

Prodiat

# Society is moving Towards Health Promotion Rather Than Just Treating Illness





Awareness

 Media and advertising campaigns promote interest in maintaining health

Adoption

 Consumers around the world are buying into healthy lifestyles – but there is enormous potential for further expansion

**Payers** 

 Many stakeholders recognise the long-term cost-benefits to preventative healthcare and health promotion

Future

 As a result more companies are entering into this expanding Consumer Healthcare space

#### Daily aspirin dose 'for everyone over 45'

Everyone aged over 45 should consider a small daily dose of aspirin to help protect themselves against heart disease and cancer, a panel of experts suggested yesterday.





#### Nutrition

#### Food for thought

In praise of omega-3s

Jan 19th 2006 | from the print edition

DRINKING fruit juice may British sailors the indignit "limeys", but it also save just as liver helps to tre:

unpolished rice prevents

WHO Technical Report Series

916

THE PREVENTION OF CHRONIC DISEASES

Source: IMS Health Analysis (2017)

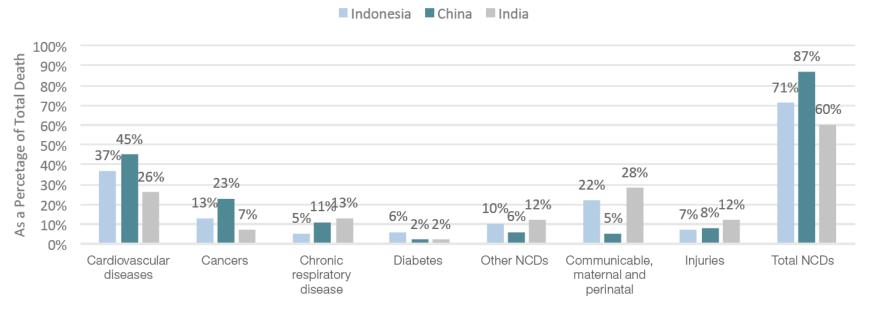


# **Increasing Trend of Non-Communicable Diseases indicates need of Quality Diagnostics Service**





# Proportional Mortality due to Non-Communicable Diseases in Indonesia, India and China, 2014 (% of Total Deaths, All ages, Both Sexes)



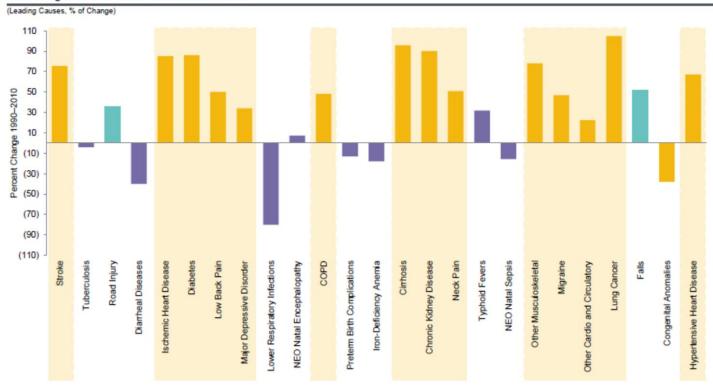
Source: World Economic Forum, Harvard, School of Public Health

# Increasing Trend of Non-Communicable Diseases indicates need of Quality Diagnostics Service









■Communicable, Material, Neonatal, and Nutritional ■Non-communicable ■Injuries

The rising prevalence of chronic diseases will continue to drive the growth of the overall healthcare spending as well as demands for clinical lab services in Indonesia, for both more specialized tests used in treatment decisions, as well as for more preventative diagnostics

Note: (1) Disability-adjusted Life Year.

Source: Global Burden of Disease Study 2010 (Institute for Health Metrics and Evaluation, University of Washington),



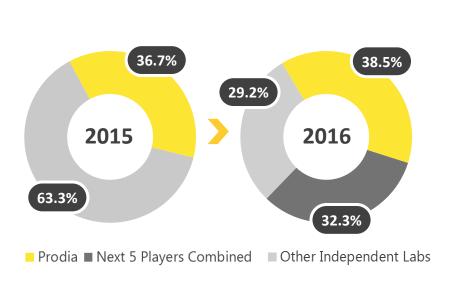
# Pioneer and Leader in Indonesian Independent Clinical Lab Industry





#### **Market Share by Revenue**

Independent Clinical Labs (2015 & 2016)



#### **Prodia Market Share vs. Competitor**

Independent Clinical Labs (2016)

Key	No. of Clinical Laboratories			
Independent Lab Players		Java	Outside Java	Total
Prodia:	Prodia	<b>79</b>	58	136
kımıa farma	Kimia Farma	26	19	45
PRAMITA Lab	Pramita	26	12	38
LABORATORIUM KLINIK	Cito	19	1	20
PARAHITA DIAGNOSTIC CENTER	Parahita	15	1	16
Bio Medika Laberdorium Elinik Utama Alince 1983	Biomedika	13	1	14

**Total Clinical Labs for Next 5 Players** 

133

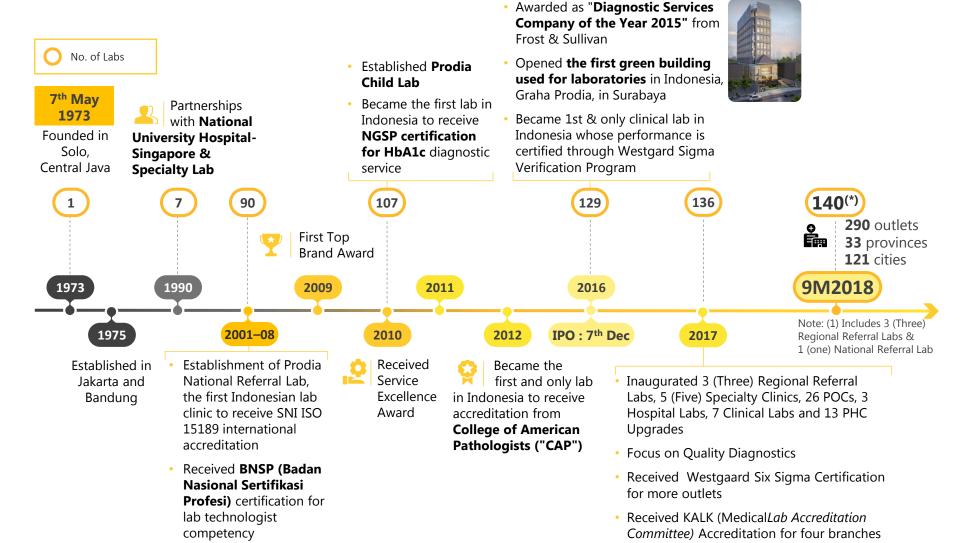
Source: IMS Health Analysis (2017)



### **Pioneer in Clinical Laboratory Testing**







### Scalable Hub and Spoke Model







Prodia Clinical Labs, Hospital and Other Clinics refer tests to PRLS

#### **Collection / Testing**



Clinical Labs









Corporate Clients



Our Regional Referral Labs serves a 24/7 Operation to Fully Accommodate Referral Needs from All Prodia Outlets



Centralized information with integrated IT platform that connects each lab to PRLS

#### **Testing**



Clinical Labs



Point-of-Care



Doctor Referrals

### **Significant Economies of Scale Achieved**



Spokes facilitate deeper penetration within region strengthening brand and driving higher volumes

Efficiency of a clinical laboratory improves with increasing test volumes making automated tests less expensive and labs more cost efficient

Prodia's National Referral Lab is the <u>only</u> private national referral laboratory in Indonesia accredited by the College of American Pathologists, accommodating international researches, referrals from hospitals, medical centers, and both Prodia clinical labs as well as external clinical labs.



# Most Recognized Clinical Lab Brand in Indonesia







**The only clinical lab** in Indonesia accredited by College of American Pathologists ("CAP"(1))



Won the **Top-Brand Award for 9** (nine) years in a row since 2009



**1**<sup>st</sup> clinical laboratory in Indonesia that received international certification



1st and the only clinical lab in Indonesia to receive NGSP<sup>(2)</sup> certification for HbA1c<sup>(3)</sup> diagnostic service



**1**<sup>st</sup> Indonesian clinical laboratory that received **SNI ISO 15189** 



All labs are **owned and operated** by Prodia to maintain better control and ensure consistency in quality standards **Pioneer in Indonesian Laboratory Services** 

**Center of Excellence** 

**Largest Lab Network and Service Offering** 

**Customer Focused** 

**Quality as a Way of Life** 

**Leading Referral Laboratory Services** 

**Awards** 



#### **Most Recognized Clinical Lab Brand in Indonesia**





















**Wow Brand Award** 2015.



Jogja Best **Brand Index** 2015 - 2018

Corporate **Image Award** (IMAC) 2012 - 2018 2011 - 2018 2012 - 2017

Satria Brand **Award** 

Master Service **Award** 

Outstanding Corporate Innovator, 2018



2017-2018



Indonesia Best **Brand Award** 2013 - 2016



Indonesia Most Creative



Digital Marketing **Award** Companies 2017 - 2018



Service Quality Award 2013, 2015, 2017-2018 2009 - 2018 2016 - 2018



Top **Brand Award** 



Social Media **Award** 



Frost & Sullivan **Award** 2015, 2017





2017



Most Reputable **Brand** 2014-2015



**SEA Service** Excellence **Award** 2010-2013



Best E Mark 2016, 2018



**Brand Champion** Consumer **Awards** 2015



Rekor **Bisnis** 2013



Indonesia Original Brand 2012 - 2016





### **Comprehensive Service Offering**

Targets Multiple Customer Segments







**Routine Testing** 



**Non-Laboratory Testing** 



**Esoteric Testing** 



General Medical Check-Up
Services



**Referral Lab Services** 



**Specialty Clinics** 



**Walk-In Customers** 



**Doctor Referrals** 



**External Referrals** 



#### **Corporate Clients**

- Individual Walk-In Patients
- Payment made out-ofpocket
- Patients referred by their doctors
- Payment made outof-pocket
- Samples referred by other healthcare providers (i.e.: labs, hospitals)
- Funded by healthcare providers
- Customers whose employers offer them access to diagnostic testing as form of compensation
- Funded by corporate clients and private insurance

One-stop shop offering the most comprehensive range of clinical lab tests in Indonesia, allowing us to meet the needs of a wide range of customers

### **Senior Leadership and Management Team**





### **Experienced, Professional Management Team with a Track Record in Delivering Superior Growth and Innovation**



Years of Experience



Years of Experience



Years of Experience



Years of Experience



Years of Experience

Dr. Andi Wijaya, MBA Co-Founder and Chairman

Drs. Gunawan
Prawiro Soeharto

Co-Founder and



Commissioner



Independent Commissioner

Lukas Setia Atmaja

Independent Commissioner



Years of Experience



Years of Experience



Years of Experience



Years of Experience



Years of Experience

Dr. Dewi Muliaty, M.Si

President Director

Liana Kuswandi, M.Fin

Finance Director

Dr. Indriyanti Rafi Sukmawati, M.Si

Marketing Director

Dr. Andri Hidaya<u>t,</u> M.Kes

Operation Director

Tetty Hendrawati, M.Si

Independent Director

Laboratory Services Company of the Year 2017





**Top Brand Award 2017** 

### **Shareholder Composition**







(1) Based on revenue share and network size







# **Growth Strategy**

### **Growth Strategy**





A

#### **Near-term**

B

#### **Long-term**



**Expand** our presence and grow our **network of outlets** in both existing and new markets in Indonesia



Focus on the development of **nextgeneration diagnostic technologies** for precision medicine



**Upgrade** existing clinical laboratories to provide wider range of tests and services and increase volume



Enhance internal operating efficiency



Focus on providing **quality diagnostic** and related healthcare tests and services

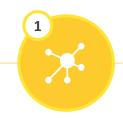


#### **Near Term Growth Plan**





#### **Prodia's Network Expansion Plan by 2021**



### **Expand Network** of Outlets

**4** regional referral labs<sup>(1)</sup>

Up to **33** additional clinical labs over next five years

Up to **20** new POC collection centers per year

**5** new hospital labs per year

**13** new specialty clinics over next five years<sup>(2)</sup>



### **Upgrade Clinical Labs**

Upgrade up to **39** additional clinical labs to PHC Clinics<sup>(3)</sup>

**24** Clinical Lab Improvements



### **Enhance Operating Efficiency**



### Focus on Quality



- 1. Three out of Four Regional Referral Labs already opened by 9M2018
- 2. Six specialty clinics already opened by 9M2018
- 3. PHC Clinic Licenses already added at 28 clinical labs by 9M2018

### **Largest Nationwide Network 9M2018**





	Clinical Labs	POC Outlet		<b>Specialty Clinic</b>				
I	15	4	2	2				
II	8	14	1	-	I Kalimantan Sulawesi VII Papua Java VIII			
III	35	31	6	3				
IV	21	24	1	-				
V	22	23	-	-				
VI	18	15	2	2	= Referral Labs in Jakarta,			
VII	8	2	-	-				
VIII	14	16	1	_	Surabaya, Makassar and Medan			

Clinical Labs
(PHC License Upgrade: 28)

POC Outlets

129

Hospital Labs

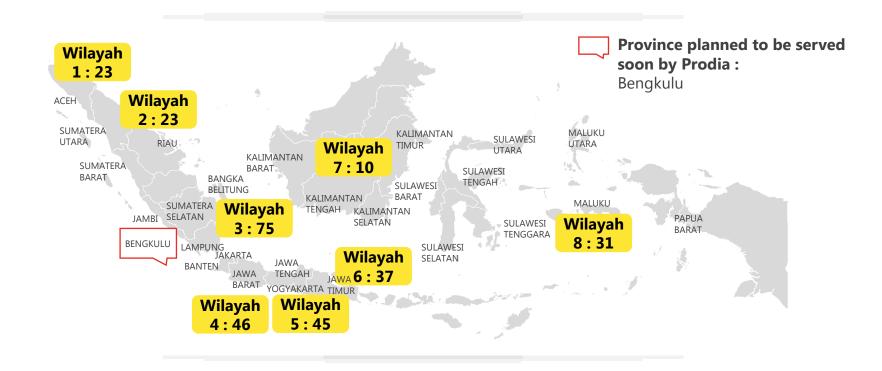
13

Specialty Clinic

### **FY 2018 Network Development Targets**







**5-7** Clinical Labs

2-3 Specialty Clinics

**20** POC Outlets

3 Upgrade Clinical Labs to PHC Clinics

3-5 Hospital Laboratories

### **Leader in Next Generation Technology**







Personalized Treatment and Prevention

**The Concept of Precision Medicine** 

**Targeted Therapy** 



Global initiative to move towards personalized treatment and prevention

Leverages genomics, proteomics, and metabolomics analysis Key to the successful offering of precision medicine is the availability of diagnostic information









# 9M2018 Business & Financial Updates

#### **New Clinical Lab & Specialty Clinic Outlets 9M2018**









Prodia Women's Health Centre Medan, North Sumatera

Jun 2018

Clinical Lab,

Sukabumi.

141 Clinical Labs



290 outlets33 provinces121 cities

9M2018

Prodia Children Health Centre Medan, North Sumatera

May 2018

Feb 2018

Clinical Lab, Sorong, West Papua



Clinical Lab, Jember, East Java



5

West Java

**Jul 2018** 

Clinical Lab,
Sampit,
Central Kalimantan



### 9M2018 Revenue (Unaudited)



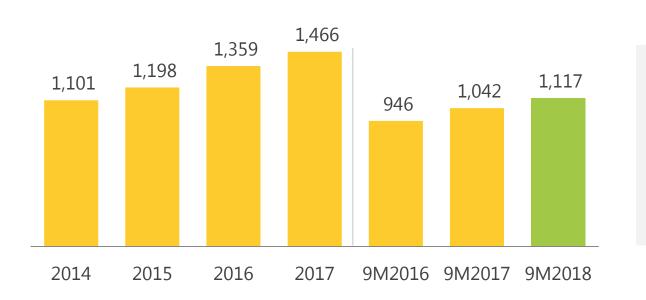


Revenue (in IDR Billion)

**FY14-FY17 CAGR** +10.0%

**Growth +10.2%** 

**Growth +7.2%** 





Continuing 1H2018 trend, sales growth is primarily driven by double digit growth of external referral and corporate clients

#### **Technology to increase Customer Satisfaction**





- Launched e-Prodia, an e-Pay and e-Registration Online Platform, to increase distribution channel and provide easier registration and payment system
- Customers can access their online laboratory results through Prodia website, apps or via email
- Payment can be made through ATM Transfer or Credit Card
- Customers can choose type of testing & the outlet to do the tests via e-Registration and Mobile Application





#### **Digital Service for Customers**



www.prodia.co.id



Laboratorium Klinik Prodia

**•** 

Laboratorium Klinik Prodia



@Prodia\_Lab



@Prodia\_Lab



info@prodia.co.id

#### **Technology to increase Customer Satisfaction**

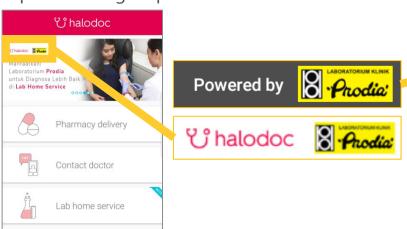


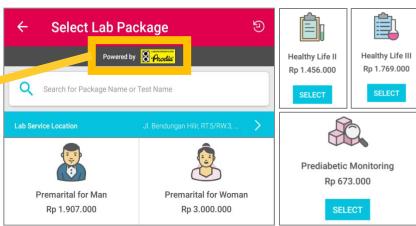


 Launched contact center, Kontak Prodia, allowing customers to easily contact Prodia for queries, including test results completion, using one centralized phone number



• Established collaboration with **Halodoc** to increase our accessibility for customers and to further expand our digital presence



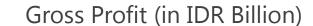


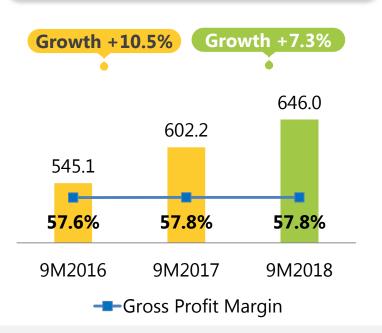
#### **Financial Updates**

#### 9M2018 Gross Profit & Net Income





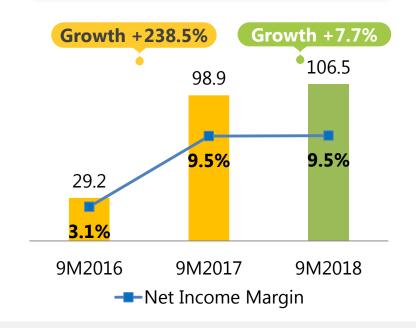






Gross profit grows while margin remains stable

#### Net Income (in IDR Billion)





Net income margin remains stable

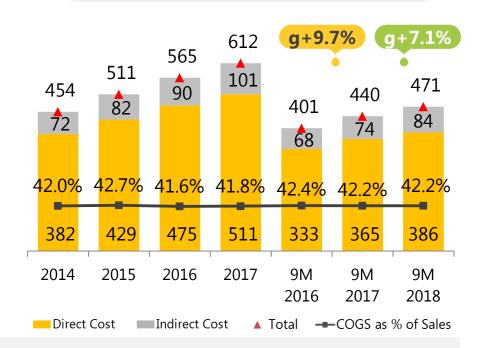
#### **Financial Updates**

#### **9M2018 COGS & OPEX**





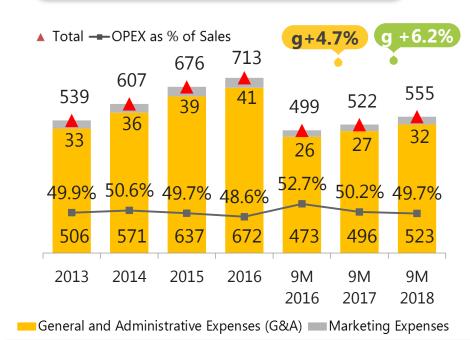
#### COGS (in IDR Billion)





COGS as % of sales remains stable at 42.2%

#### OPEX (in IDR Billion)





OPEX as % of sales decreased by 48 bps





# Terima Kasih

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